**Event Name:** Ph.D. Public Viva-Voce Examination

**Date:** 09.07.2025

Organized by: PG & Research Department of Commerce Shift I

Academic Year: 2025 - 26

## Report:

The Ph.D. Public Viva-Voce Examination for Ms. Anitha S. (Ph.D./2021/5671), titled "A Study on Service Quality and Passengers' Satisfaction Towards Southern Railways Special Reference to Katpadi Junction," held on 09.07.2025 at 11:00 a.m. at the Sr. Antoinette Seminar Hall, Library, Auxilium College (Autonomous), Gandhi Nagar, Vellore - 632006. The Research Supervisor and Guide for the thesis is Dr. Auxilia Antony S., Assistant Professor & Head (Rtd), Department of Commerce, Auxilium College (Autonomous), Vellore. The External Examiner for the examination is Dr. V. Sachithanandham, Professor, Department of Business Administration, Annamalai University, Chidambaram. The Head of the Department, Dr. (Sr.) Sapaya Mary T & the faculty members organized the event. The Secretary Dr. Sr. Josephine Mary, the Principal Dr. (Sr.) A. Arokia Jayaceli and the Vice Principal Dr. Sr. Amala Valarmathi presided the proceedings. As per the regulations of Thiruvalluvar University, the candidate defended her thesis in a Public Viva-Voce Examination, and the copy of the thesis is available for consultation in the Library and the Department of Commerce at Auxilium College.